



## Hospitality & Tourism Management I

Mrs. Lane

2023-2024

### **Course Outcome:**

Hospitality and Tourism Management I is the foundational course for students interested in careers within the hospitality and tourism industry. The course allows students to explore the career opportunities and fundamental principles that guide the organization and management of the hospitality and tourism industry. Upon completion of this course, students will be proficient in the foundations of hospitality and tourism, industry segments, business concepts and operations, role of marketing, and customer relations.

### *Explanation of Student Requirements to complete this class.*

- Students are responsible to bring classroom supplies within a week of starting class.
- Students are required to complete assignments when they are given.
- Students will participate in school based enterprise (Daily Grind Coffee Shop, Catering, and workplace simulations)
- Students will have the opportunity to earn OSHA 10 Certification as well as ServSafe Food Handler Certification, which are both recognized by the state of Tennessee as Industry Credentials.

### *Literacy:*

We will read at least twice per week in this class. Reading material will be determined by the teacher.  
We will have a writing assignment at least once per week in this class.

### *Materials Needed:*

- *Large Binder (1.5")*
- *Notebook paper (college ruled)*
- *Dividers, at least 18*
- *Pen and pencil EVERY SINGLE DAY*

### **Assessment:**

#### *Grading Scale:*

A = 90 – 100

B = 80 – 89

C = 70 – 79

D = 60 – 69

F = Below 60



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### *Make Up Work:*

If absent, **it is the student's responsibility to make up any missed assignments, tests, etc.** Students may discuss missed assignments with me before or after class. Students may not use instructional time to discuss make up work. Make up work can be picked up from the teacher.

### **General Expectations of Students:**

#### *Attendance Policy:*

Attendance is important in order for you to be successful in class and in the workplace. Class will begin as soon as the tardy bell rings and will end as soon as the bell to dismiss class rings. Please make sure that you are in your seat and ready to begin thinking and learning at the beginning of class. Each student will begin the year with a 100 for the class participation grade. Each absence or refusal to participate in class will deduct 2 points from the score. This includes excused as well as unexcused absences. Field trips or participation in athletic events do not count.

#### *Tardy Policy:*

**You will be counted tardy if you are not in the classroom, with all classroom materials, when the bell rings. 3 tardies will equal a write-up and lunch detention.**

#### *Cell Phone Policy:*

Cell phones are to be placed in the charging center upon entering class. There are a limited number of charging cords available on a first come, first served basis.

#### *Leaving the Classroom:*

When leaving the classroom students must get permission from the teacher. Use the restroom between classes. If necessary, the class may take a restroom break together.

#### *Student Expectations*

1. I do not give extra copies of things. If you lose it, you write it!
2. I can only give out Band-Aids.
3. You may not go to the parking lot to get something.
4. My desk is off limits. This includes the area behind it.
5. You are expected to be in your seat and ready for class to begin with the tardy bell rings.
6. Be prepared.
7. Be courteous and respectful of others and their belongings.



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### *Honor Code:*

Academic honesty: is demonstrated by students when the ideas and the writing of others are properly cited; students submit their own work for tests and assignments without unauthorized assistance; students do not provide unauthorized assistance to others; and students report their research or accomplishments accurately. Any student that is not following the honor code will receive a grade of zero. Any student allowing another student to copy their work will also receive a grade of zero.

### **General Expectations of the Teacher:**

#### *Communication Strategy:*

If you have any comments or concerns about your child's progress in my class please feel free to contact me.

Phone: (423) 487-5602

Email: lanem1@cocke.k12.tn.us

It is important that I am made aware of any needs the student has that are not currently being addressed. The student should speak with me and ask for accommodations when necessary. This includes seating arrangements, hearing or vision difficulties, or any other situation that would take away from student learning.

If you need tutoring or extra help, you may make arrangements at least one day in advance to come in before or after school.

The textbook for this class is Hospitality & Tourism Management, Second Edition, published by American Hotel & Lodging Educational Institute (AHLEI) and the National Restaurant Association.

Videos that may be viewed include:

Ratatouille

Grand Hotel

Maid in Manhattan

The Grand Budapest Hotel

The Best Exotic Marigold Hotel

Hotel

The Devil Wears Prada

Salt, Fat, Acid, Heat

The Founder

Last Holiday

The Hundred Foot Journey

Julie and Julia

The Food Network TV Shows (Chopped, Kids Baking Championships, etc.)